



PRE-CONFERENCE - PROFESSIONAL DEVELOPMENT

The Westin Ottawa Hotel, Ottawa Ontario

“The Business of Managing Safety” ***SMS as a Business Process - 2 Day Coaching Session***

How your SMS investment brings results to the bottom-line
and ensures maximum staff participation.

Tuesday & Wednesday, November 7 & 8, 2017
8am - 4pm

[Full Course Details and Registration](#)

Low Level Flight Operations **Where’s the Line?**

Wednesday, November 8, 2017
8:30 – 4:30

[Full Course Details and Registration](#)

Marketing Advice that Works

Wednesday, November 8, 2017
08:30 – 12:00

[Full Course Details and Registration](#)

Corrective Action Plans Workshop

Writing a Corrective Action Plan

The Right Way – The First Time

Wednesday, November 8, 2017
8am - 4p

[Full Course Details and Registration](#)

Managing Your Costs and Profitability

Wednesday, November 8, 2017
1:00 – 4:30

[Full Course Details and Registration](#)