

# Your Facilitator – Mike Doiron

---



Mike has been involved in aviation for thirty-nine years. He started in 1972 as a dispatcher and progressed to Chief Flight Instructor and Chief Pilot of the Moncton Flying Club. In 1979 he started working for Transport Canada. During his 19 years with the federal agency he held various posts including Superintendent of Flight Training, Regional Director System Safety and National Director of Aviation Safety Promotions. In 1998 he left the government to take the helm of the Moncton Flight College as the C.E.O. & Principal. He held that post for twelve years until leaving in July 2010 to start Doiron Aviation Consulting.

During his career he has been involved in Crew Resource Management (CRM) and Safety Management Training. He has been a guest speaker at numerous safety seminars in Africa, Central America, the Middle East, and the United States as well as throughout Canada. He has also been a guest speaker at medical training functions discussing safety management as it pertains to patient safety. He was a Canadian delegate to the Tri National Human Factors Committee made up of Canada, The United States and Mexico. He has taken numerous courses dealing with Safety and Aircraft Operations from the University of Southern California, Department of National Defence, Continental Airlines and Air Canada.

He has conducted over 100 CRM, SMS and Safety Officer Courses as well as numerous safety reviews on many companies ranging from small single aircraft operators to international operators to Civil Aviation Authorities. Some of the companies he has conducted CRM or SMS training for are Air Nova, Air Atlantic, Provincial Airlines, Prince Edward Airlines, Canadian Coast Guard, DHL(Middle East), Department of National Defence, RCMP Air Division, Air Seychelles, Universal Helicopters and Transport Canada. He has also helped companies develop in-house CRM training.

He has helped numerous companies establish safety management programs within their operations. He is a recognized expert in safety management both nationally and internationally and has consulted with Transport Canada on the development of the national safety management programs in Canada. During his tenure at the Flight College he established a Safety Management System that had a strong positive effect on the Moncton Flight College. At the time of his departure the college's incident rate was four times better than the national average.

During his career he has won numerous awards.

- 2000 Innovation in Safety Award – Air Transport Association of Canada\*
- 2003 Award of Achievement –Transportation Club of Moncton\*
- 2005 Entrepreneurship Excellence Award – City of Dieppe\*
- 2007 Most Outstanding Company Growth – Enterprise Greater Moncton\*
- 2008 Inducted into the Air Transport Association of Canada Honour Roll for work done in Safety Management
- 2009 New Frontiers Exporter Award – Province of New Brunswick\*
- 2010 Award of Achievement – Greater Moncton Chamber of Commerce and the Transportation Club of Moncton (Joint Award)

\* denotes awards won by the Flight College under his direction.

Under his direction the Moncton Flight College grew in national and international stature and is considered one of the prime aviation training establishments worldwide. The College recently joined the exclusive CAE Global Academy network and participated in conducting the first North American Multi Crew Pilot License Course. During his last full year of operations at the Moncton Flight College, they flew over 65,000 hours of operations with no accidents. This was done on a fleet of 53 aircraft in operations that flew 24 hours a day and 7 days a week, weather permitting.

Following his retirement he started his consulting firm where he currently consults in safety management and business development for numerous national and international aviation companies, associations and government agencies. He recently became an affiliate and Senior Vice President in the international consulting firm of Hinton and Oaster, who have offices in London, New York, Denver, Seattle and Singapore.

Mike has flown over 50 aircraft types ranging from Citabria's to Citations and has over 5,500 hours. His licences include an Airline Transport Pilot Licence with Class 1 Airplane and Class 1 Aerobatic Instructor Ratings as well as a Glider License and Glider Instructor rating. He has also sat as Chairman on the Board of Directors of the Air Transport Association of Canada, served as a Commissioner with the Greater Moncton Sewerage Commission and currently sits on the Board of Directors for the New Brunswick Aerospace and Defence Association.