

CCAA's Skills Development Workshop hosted by:



*Certification has proven to reduce incidents and accidents. Be compliant and stay compliant with CCAA training.
All CCAA workshops are based on a National Occupational Standard (NOS) or specific Transport Canada regulatory requirement.
The workshops are carefully designed to provide participants with the tools and knowledge
necessary to comply with Canadian Aviation Regulations (CARs)*

DATE: November 13th, 2019

INSTRUCTOR: Michelle Wallmer

LOCATION: Fairmont Waterfront Vancouver, 900 Canada Place Way, Vancouver, BC

COURSE DESCRIPTION

Corrective Action Plans Workshop

PRE-REGISTRATION IS REQUIRED TO DETERMINE SUFFICIENT INTEREST

Workshop description:

This 1-day workshop is intended for individuals who may be required to respond to audit findings by developing corrective action plans. Participants will learn to develop meaningful and appropriate corrective action plans. Content covered in this workshop includes:

- Understanding management system basics as they apply to audit findings
- Understanding the fundamentals of Short Term (corrective) action plans
- Understanding and applying methods for determining the root causes of a finding
- Developing Long Term (preventative) action plans

Course content:

- Regulations and Company policy
- Process & Procedures
- Quality Control & Quality Assurance
- Audit findings and Process Variation
- Short-Term and Long-Term Action Plans,
- Root Cause Assessment and Preventative Actions
- Case studies

Cost:

- \$585 (plus 5 % taxes)– for HAC Members

Corrective Action Plans Workshop

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	QTY	PRICE (tax not included)	TOTAL
Corrective Actions Plan (CAP)		\$585.00	

MAIN CONTACT & PARTICIPANT(S) INFORMATION

Main Contact Person: First Name/ Last Name			
Organization			
Organization Address	City	Province	Postal Code
Phone	E-mail		
List of Participant(s): FIRST NAME / LAST NAME and EMAIL ADDRESS			

PAYMENT DETAILS

We are currently taking advance registration to determine is sufficient class size. Class size will be reviewed and determined at least 3 weeks out. You will then be notified and a request for payment (credit card details) will be required.

DO NOT EMAIL OR FAX CREDIT CARD DETAILS

PLEASE RETURN THE COMPLETED FORM TO:

Barbara Priestley
Member Services,
Helicopter Association of Canada
Barb.priestley@h-a-c.ca
(613) 231-1110 ext. 237



Michelle Wallmer (nee: Riddell)

mwallmer@avaerocouncil.ca

Michelle Wallmer has been in the aviation industry for over 10 years working with fixed wing and rotorcraft. She was the first CCAA Certified Quality Systems Auditor in Canada.

Her own commitment to training and safety is one of the reasons that Michelle has chosen to work with CCAA. She says, "I have been directly involved with CCAA programs since 2010 and so it is great to be able to finally partner with them. Their reputation for professionalism and experience in the aviation industry is second to none and I look forward to reaching out and working directly with their clients in BC and AB. I have always felt very fortunate to be part of this awesome industry; it is full of fascinating people whose passion for skies is incredible; people who care about doing things the right way to make things safe for not just their customers but or their employees as well."

Michelle facilitates numerous CCAA Courses, among them are: Quality Systems Auditor, Advanced Quality Systems Auditor, Introduction to the Audit Process, Quality Assurance Manager, Corrective Action Plan, Person Responsible for Maintenance Control, and Company Aviation Safety Officer.