



SMS Assurance - Building Quality Across the Organization

Presenter: Gary Grass – Abante Intelligent Solutions Inc.

November 6, 2014

0830 – 1630

Le Centre Sheraton Montreal Hotel

Course Description:

“Safety is recognized to be the product of an organization’s attitudes, policies, behaviours and culture. An error is rarely the sole fault of an individual; rather, it often is driven by organizational pressures, expectations and unwritten policies.”

Join us for the day in Montreal as we engage best practices from around the world and a few great classroom “take-away” tools to help you implement, manage and measure a program of quality performance across the company.

- Learn how everyone can participate in raising the bar in flight, maintenance and the administrative roles;
- Learn about peer quality reviews, practical LOSA and (M) LOSA in the world of rotary wing operations and;
- Expand your personal understanding of the parts that organizational and personal participation play in the quality equation.

SMS Assurance – Building Quality Across the Organization is part of the larger Abante SMS Competency Pathway high performance SMS coaching series.



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REGISTRATION FEE – Rate: \$500 ea.

REGISTRATION

Return form to: HAC, 130 Albert Street, Suite 500, Ottawa, ON K1P 5G4

Fax: (613) 369-5097 Email: barb.priestley@h-a-c.ca

Attendee Name 1		Title	
Attendee Name 2		Title	
Company Name			
Address			
City		Prov/State	Postal/Zip Code
Contact Phone# ()		Fax# ()	
Email:			

NOTE: SEPARATE FEE FROM CONVENTION REGISTRATION

No. of Registrations	@	Rate – CAN \$500.00 ea.	
CANCELLATION POLICY - Registration may be cancelled by notifying HAC Administrative Services IN WRITING ONLY . Cancellations up to and including September 30, 2014 will receive full reimbursement. Cancellations from October 1, 2014 up to and including October 31, 2014 will receive a 50% reimbursement. Cancellations received after October 31, 2014 will NOT be reimbursed.			Sub-Total
			GST/QST 14.975 %
			Total

METHOD OF PAYMENT

HST#: 878769199

<input type="checkbox"/> VISA	<input type="checkbox"/> MasterCard	<input type="checkbox"/> AMEX	Card Number	Expiry	CVV
Name of Card Holder			Signature		
Date Rec'd	Amount Due		Amount Paid		